

# KULIM SMART PARKING (KSP) SMART RAYA CAMPAIGN 2024

## TERMS & CONDITIONS

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1. The Kulim Smart Parking (KSP) Smart Raya Campaign 2024 (referred to as the "Promotion") is valid only between March 25th and April 8th, 2024, from 12:00 A.M. until 11:59 P.M. By participating in this Promotion, you agree to be bound by these terms.
2. This offer is exclusively available to the first 1,000 existing users of the KSP app who, during the Promotion Period, have successfully reloaded their KSP e-wallet credit.

### **CASHBACK TO BE RECEIVED BY THE USERS**

3. Upon meeting the conditions outlined in Clauses 1 and 2 mentioned above, existing users will be entitled to a 10% cashback when reloading an amount RM 50 or RM 100 into their KSP e-wallet. Additionally, they will receive a monthly pass upon reloading RM 200 into their e-wallet.
4. Users are entitled to redeem their cashback for one time only per phone number.
5. Non- Refundability Clause: Users understand and agree that cashback rewards cannot be converted into physical currency or withdrawn as cash under any circumstances.

### **CREDITING OF CASHBACK**

6. The Cashback will be credited within [14 working days](#) from the promotion period ends.
7. KSP reserves the right to:
  - a) Decline to credit the Cashback to the users, in the event that the KSP determines that any of the requirements or the terms had not been complied with, including but not limited to the following:
    - i. Where the Existing Customer has acted fraudulently or dishonestly;

- ii. Where the Existing Customer had conducted himself / herself in bad faith or otherwise in an inappropriate manner to gain an unfair advantage against KSP.

## **GENERAL**

8. KSP reserves the right to determine at its sole and absolute discretion all matters arising out of or in connection with the Promotion. KSP's determination of all matters relating to this Promotion shall be final and conclusive and no correspondence will be entertained.
9. KSP further reserves the right to do any of the following at any time without prior notice:
  - a) Make any changes to the Promotion and/or replace the Cashback with another reward of equivalent or similar value; or
  - b) Vary, modify, add, delete or otherwise revise any of these terms and conditions, including termination or withdrawing the Promotion, or to extend or shorten the Promotion Period at any time at KSP's sole discretion, with or without prior notice or reason.
  - c) You understand and agree to be bound by any variation to these terms.
10. In the event of any inconsistency between these terms and conditions and any brochures, marketing or promotional materials relating to the Promotion, these terms and conditions shall prevail to the extent of such inconsistency.
11. By participating in the Promotion, you consent to the use of your personal data by KSP for marketing purposes.
12. These terms and conditions are governed by and shall be construed in accordance with the laws of Malaysia and you agree to submit to the exclusive jurisdiction of the courts of Malaysia.
13. All information is correct at the time of publication.

